

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 05-0395

ORIGINAL

Regarding a complaint by (Person making the complaint): Patricia Dunbar
Against (Utility name): Com Ed (Commonwealth Edison)
As to (Reason for complaint) Com Ed is trying to force me to pay for
stolen utilities even after I sent copies of my police
report & pictures to prove theft, billocated out of CHA development.
in Chicago Illinois. (Chicago Housing)
(AUTHORITY)

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

7425 S. St. Lawrence 2nd FL. Wd 19

The service address that I am complaining about is

7425 S. St. Lawrence 2nd FL. (4445 S. Evans
#1205 - Bill located
at this
Address

My home telephone is

[773] 783-1176

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[773] 783-1176

(Full name of utility company)

Commonwealth Edison

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Illinois Administrative Code Part 280

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. In 1997 I became aware

- ① My utility service was being stolen by several residents at the C.H.A. development in Washington Park. When I relocated from C.H.A. through C.H.A., I was under the assumption that the management office for C.H.A. took care of the issue because I called police & took pictures to management.
- ② Then in Oct. 2002 my electric service at 6253 S. Michigan was disconnected because of an outstanding light bill in the amount of \$3149.49.
- ③ When I contacted Com Ed they said the bill came from 4445 S. Evans #1205. So I told them of the situation again, because they were also informed of the situation from the beginning, and they said send them proof.
- ④ I sent them proof and they still saying they can't do anything about it. Because of this ongoing issue I cannot get electric service on.
- Please clearly state what you want the Commission to do in this case:
- I would like the Commission to review my evidence and intervene because I shouldn't have to be responsible for stolen services when I proved to Com Ed & C.H.A. that a crime was committed against me. I would like the issue resolved so that I can get electric service on in my name without having to pay for stolen utilities.

Date: 6-22-05
(Month, day, year)

Complainant's Signature Patricia Dunbar

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

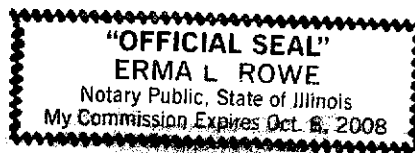
A notary public must witness the completion of this part of the form.

Patricia Dunbar, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Patricia Dunbar

Subscribed and sworn/affirmed to before me on (month, day, year) 6.24.05

Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.